

# Live services

Version 45

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If you can't find what you're looking for virtually, you can get live help from Service Hub Representatives through the following methods:

- **Live Chat.** To access the live chat, visit **The Service Hub** online, log in to your student account and select **Chat with an Expert**.
- **SMS.** Send a text message to 416.848.8383.
- **WhatsApp.** Send a message to **437.422.7857**.
- **Virtual Appointment.** Log in to **The Service Hub** and select **Book Appointment** on any article to get all your questions answered.
- **Phone.** Call 416.764.9900.

You can also visit The Service Hub on campus to have your questions answered in-person.

**King Campus,**  
GH2100  
**Hours of  
Operation:**  
Monday to Friday:  
8:30 a.m. to 7 p.m.



**Markham Campus,**  
main level  
**Hours of  
Operation:**  
Monday to Friday:  
8:30 a.m. to 7 p.m.







Newnham Campus,  
Building D entrance

**Hours of  
Operation:**

Monday to Friday:  
8:30 a.m. to 8 p.m.

Saturday and  
Sunday: 8:30 a.m.  
to 4:30 p.m.



Seneca@York  
Campus, Stephen  
E. Quinlan Building,  
welcome desk

**Hours of  
Operation:**

Monday to Friday:  
8:30 a.m. to 7 p.m.





tags : the-service-hub