

Virtual OneCard

Version 6

Published 7/19/2021 by **Gerald Encabo** Last updated 12/21/2023 6:31 PM by **Truc Chau**

Installing your OneCard:

1. download the Seneca OneCard app on your **Apple** or **Android** smartphone and the app will guide you through the registration process
2. once you are registered, you must set your permissions
 - location services will need to be set to “Allow all the time” or “Allow only while using the app”
 - “Allow Seneca OneCard to access photos, media and files on your device” must be selected and allowed
3. log-in to the app using your Seneca email address and password
4. you will receive an email to your Seneca email address to verify your account, you must click on the link provided to complete your registration
5. submit your OneCard photo and your ID for verification through **MyPhoto**
6. once your photo and ID have been approved and verified, your Seneca OneCard will activate

Using your Seneca OneCard as identification:

To use your Seneca OneCard as identification, open the app, select the menu and click on the “Cards” icon to display your photo and student number.

Viewing your OneCard accounts:

To view your OneCard account balance, open the app, select the menu and then select “Account Balances”. You will see the account balance of your OneCard account and any meal plan you have purchased.

Reset your PIN

- Visit <https://onecard.senecapolytechnic.ca> and log-in





- Select the gear icon
- Select "Change your PIN"
- Fill in your current PIN and New PIN
- Select "Change"
- The printers may take up to 15 minutes to recognize this change

tags : onecard