

Student VPN

Version 18

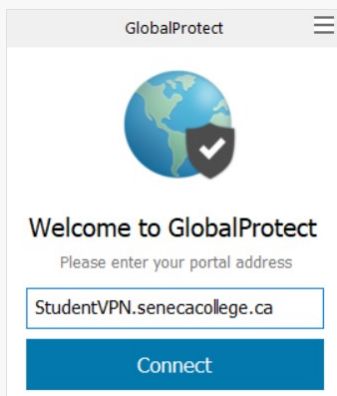
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The Student Virtual Private Network (VPN) is required to access the following services:

- **MyApps** - VPN is only required for software using the licensing server in MyApps
- **Matrix**
- **MyVault**
- MyVMLab
- AS400 (zeus.senecacollege.ca)

Installing GlobalProtect VPN

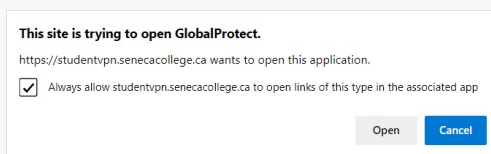
1. Go to <https://studentvpn.senecacollege.ca>
2. Download the **GlobalProtect agent** that corresponds to your computer's operating system.
 - If you have a Seneca-provisioned Windows computer, click Download 64 bit GlobalProtect agent.
 - If you have a Mac computer, click Download Mac 32/64 bit GlobalProtect agent.
 - If you have a Linux computer, click Download Linux bit GlobalProtect agent.
3. Install the software using the default options and then open the GlobalProtect application.
4. In the Portal text box type `StudentVPN.senecacollege.ca` and click Connect.



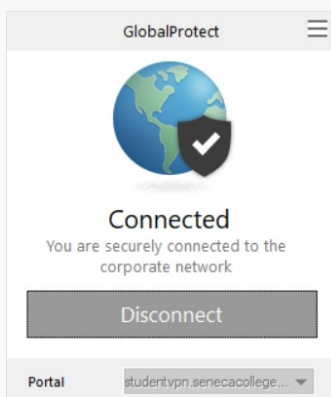
5. Your default browser will launch and a popup request will appear asking you to Verify your identity. Microsoft 2FA authentication is required for every log in attempt. Select your authentication method.

- If you're using the Multifactor Authenticator app, a notification will be delivered to your smartphone. Tap APPROVE and the Multifactor Authenticator app will be dismissed.
- If you're using the verification code from the Multifactor Authenticator app, enter the verification code and continue.
- If you are using the verification method as text, enter the verification code and continue.
- If you are using the verification method as a call, an automated call displaying Seneca will call your phone and press # to confirm.

6. You will be prompted to open the GlobalProtect application. Check the box to "Always allow studentvpn.senecacollege.ca to open links of this type in the associated app" and click Open.



7. You will now be logged into StudentVPN.



tags : its-services, vpn